

IN FIRM ITED STATES PATENT AND TRADEMARK OFFICE

Amen	dment/Respons	e Transmittal						
	application of							
Applica		S. M. Jordan	, et al.					
Serial N	No. :	09/632,341						
Filed	:	3 Aug 2000						
Examin	ier :	Rachel L. Po	rter					
Group :		3626	3626 System and Method for Measuring and Managing Performance in an Information Technology					
				ring and	Managing Perfor	rmance in an	Information Te	chnology
Docket	No. :	Organization END920000						
P.O. Bo	ssioner for Patents ox 1450 dria, VA 22313-14							
Sir:								
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I hereb	y certify that the end	closed or attached conited States Postal S	orrespondence is		S. M. Jordan	n, et al.		
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Name o	of person mailing pa	per: Judith A. B	eckstrand		Registration No	•	R 1072	
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Signate	ire judith h.	Becketand	ate 19 Oct 2004		Address:	61 Glenn Woodlaw	ont Road n, VA 24381	
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HE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.

Serial No. : 09/632,341 Filed : 3 Aug 2000

Examiner : Rachel L. Porter

Group : 3626

Entitled : System and Method for Measuring and

Managing Performance in an Information

Technology Organization

Docket No. : END920000041US1

AMENDMENT AFTER FINAL

Honorable Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to the Office action of 19 Jul 2004, please amend the above-identified application as follows:

Several months ago applicants' attorney provided a change of address submission to the Office, having moved from New York to Virginia. In responding to this Amendment, please use the new address, which is also provided below on the signature page.